

1. Start

After you have accessed the information system iSIS using your user name and password, the following window will appear on your screen:

The screenshot shows the 'Consignment inquiry' form. At the top, there is a header with the Gebrüder Weiss logo and 'Transport and Logistics'. Below the header, the form is titled 'Consignment inquiry'. It contains several input fields: 'Customer' with the value '123456 Testcustomer', 'Type of transport' with radio buttons for 'All', 'Road', 'Air', and 'Sea', 'Reference number', 'Address field', 'Search language' with a dropdown menu showing 'English (Englisch)', 'Date' with two date pickers (12.03.2008 and 26.03.2008) and a 'till' label, and 'Date type' with radio buttons for 'Shipping date', 'ETA', and 'ETD'. At the bottom, there are 'send' and 'Cancel' buttons. A red circle highlights the dropdown arrow on the Customer field.

Click in this box. A pull-down menu appears from which you should select your **client number**.

Fig. 1

The screenshot shows the 'Consignment inquiry' form. At the top, there is a header with the Gebrüder Weiss logo and 'Transport and Logistics'. Below the header, the form is titled 'Consignment inquiry'. It contains several input fields: 'Customer' with the value '123456 Testcustomer', 'Type of transport' with radio buttons for 'All', 'Road', 'Air', and 'Sea', 'Reference number', 'Address field', 'Search language' with a dropdown menu showing 'English (Englisch)', 'Date' with two date pickers (12.03.2008 and 26.03.2008) and a 'till' label, and 'Date type' with radio buttons for 'Shipping date', 'ETA', and 'ETD'. At the bottom, there are 'send' and 'Cancel' buttons. A red box highlights the underlined labels 'Type of transport', 'Reference number', 'Address field', 'Search language', and 'Date type'. A red circle highlights the dropdown arrow on the Search language field.

Here you can change the **search language**, if required. If you enter an address with language-specific characters, you have to select the corresponding language for the search to be carried out successfully.

If you click on an underlined expression a window with **explanatory notes** appears.

Fig. 2

2. Looking up an individual consignment

If you want to look up an individual consignment, please enter a **reference number** for the consignment here. This can be the order number, the barcode number or a marking number, for example. It is imperative that the number is complete.

When you have entered the number, start the query with this button. You come directly to the **consignment details**:

Fig. 3

Back to consignment query.
Back to consignment overview.

Position/consignment no	Order no.	Date	Weight	Colli
WOL174XXXXXX	195257	13.03.2008	431.00	2

Consignor		Consignee	
Testconsignor	AT-4021 Linz	Testconsignee	AT-6961 Wolfurt

Code	Description	Information	Receipt place	Date/Time
054	Sendung auf dem Weg zum Empfänger			13.03.2008 08:55
012	delivered - clean receipt		Schwaerzler	13.03.2008 08:45
052	consignment on main way			12.03.2008 20:23

Packages
 Proof of Delivery
 Invoice

E-mail	Telephone
service.wolfurt@gw-world.com	+43 (0)5574 696-0

Traffic lights system:

- consignment is on its way
- consignment is done
- consignment is not OK (lost, damaged, etc)

In addition to the "traffic lights system" the most important consignment information is listed here at a glance: **transportation**

Fig. 4

type, order number, date, consignor, consignee, weight and number of units. The position number is a number generated by Gebrüder Weiss to quickly identify consignments. It consists of a three-digit branch code for the branch it has been shipped from, and an identification number.

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
HOH41XXXXXXX		11.10.2007	11,577.00	34

Ship-owner: CONTAINER LINE GMBH
Ship name:

B/L	Departure port	Date	Arrival port	Date
099XXX-XX	HAM Hamburg	15.10.2007	SYD Sydney	25.11.2007

Consignor: Testconsignor AT-6961 Wolfurt
Consignee: Testconsignee AU-X JINDABYNE NSW 2627

Status history

Code	Description	Information	Receipt	place	Date/Time
099	individual text	EMPFANGSSPEDITEUR NICHT AN ISIS ANGESCHLOSSEN			12.10.2007 00:00
054	Sendung auf dem Weg zum Empfänger	LUSTENAU EMPFANGSHAFEN			12.10.2007 00:00

Container

E-mail: air-sea-wolfurt@gw-world.com
Telephone: 05574 696 0

If it is an Air or Sea Cargo consignment, you will find additional information here, such as shipping company, port of departure and arrival.

If you click on "container" you will find a list of all containers belonging to your consignment.

Fig. 5

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
WOL174XXXXXX	195257	13.03.2008	431.00	2

Consignor: Testconsignor AT-4021 Linz
Consignee: Testconsignee AT-6961 Wolfurt

Status history

Code	Description	Information	Receipt	place	Date/Time
054	Sendung auf dem Weg zum Empfänger				13.03.2008 00:55
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Packages
 Proof of Delivery
 Invoice

E-mail: service.wolfurt@gw-world.com
Telephone: +43.(0)5574. 696-0

The status history shows you what has happened to your consignment and when.

Fig. 6

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no.	Order no.	Date	Weight	Colli
LAU11XXXXXX	0006XXXXXX	26.03.2008	0.55	1

Consignor
Testconsignor
AT-6923 Lauterach

Consignee
Testconsignee
SI-3204 DOBRNA

Status history

Code	Description	Information	Receipt	place	Date/Time
052	consignment on main way				26.03.2008 13:00

⊞ Packages

Proactive

Consignee *

if a proof of delivery for this consignment arrives

if a status change occurs

⊞ Request ⊞ Cancel

E-mail
service.lauterach@gw-world.com

Telephone
+43 5574 696

Proactive information: should we inform you when the consignment delivery note has arrived? Or if your consignment has an important change to its status (delivered, damaged, etc)? Enter your e-mail address here, indicate which information you want and send the whole form to us by clicking on "Request".

Fig. 7

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no.	Order no.	Date	Weight	Colli
LAU11XXXXXX	0006XXXXXX	26.03.2008	0.55	1

Consignor
Testconsignor
AT-6923 Lauterach

Consignee
Testconsignee
SI-3204 DOBRNA

Status history

Code	Description	Information	Receipt	place	Date/Time
052	consignment on main way				26.03.2008 13:00

⊞ Packages

Proactive

Consignee *

if a proof of delivery for this consignment arrives

if a status change occurs

⊞ Request ⊞ Cancel

E-mail
service.lauterach@gw-world.com

Telephone
+43 5574 696

Do you have a question about the consignment? Here you can find the e-mail address and phone number of the branch responsible for your consignment.

Fig. 8

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
WOL174XXXXXX	195257	13.03.2008	431.00	2

Consignor	Consignee
Testconsignor AT-4021 Linz	Testconsignee AT-6961 Wolfurt

Status history

Code	Description	Information	Receipt	place	Date/Time
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E-mail	Telephone
service.wolfurt@gw-world.com	+43 (0)5574 696-0

Fig. 9

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
WOL174XXXXXX	195257	13.03.2008	431.00	2

Consignor	Consignee
Testconsignor AT-4021 Linz	Testconsignee AT-6961 Wolfurt

Status history

Code	Description	Information	Receipt	place	Date/Time
054	Sendung auf dem Weg zum Empfänger				13.03.2008 08:55
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E-mail	Telephone
service.wolfurt@gw-world.com	+43 (0)5574 696-0

Use these buttons to call up the following information:

Fig. 10

- If you click on "Proof of Delivery" (POD) a window appears showing the **electronic proof of delivery** for your consignment. The POD is available
 - within a few minutes, for scanner-supported deliveries
 - on the following day, for deliveries via collection/ delivery list
 - after the driver has returned to the depot and the delivery note has passed through our optical archive, for direct deliveries.
- If your consignment was carried as a **DPD package**, click on "DPD packages" and you will come directly to your packages life history.
- If you require a break-down of the **transportation costs** for this consignment, please click on "invoice".
- If you click on "Packages" you come to a **list of all packages** on your consignment: